

JOB OPPORTUNITY
TEAM LEAD– COMMUNITY CONNECTIONS AND CLIENT CARE (DAY AND
EVENING TREATMENT PROGRAM)
PERMANENT FULL-TIME
COMPETITION # 2026-48

Please submit a cover letter and resume referencing the competition # to:

CAREERS@LLGAMH.ca

Salary Range: \$39.15/hour - \$41.97/hour
Location: Brockville (Travel to other designated work sites if required)
Job Type: Full-time (37.5 hours/ week)
Shift Monday – Friday 8 a.m. – 4:30 p.m.
Reports to: Clinical Manager

At LLGAMH, we are committed to living our values: **Integrity, Compassion, Accountability, Respect, and Equality (ICARE).**

As the Team Lead, Community Connections and Client Care, you will provide leadership and oversight to staff delivering group-based services and therapeutic programming. You will support the planning, implementation, training and evaluation of evidence-informed groups and programs that respond to client needs in mental health, addictions, and recovery-oriented care. This role emphasizes program quality, program and staff development and facilitation training. Will collaborate with external partners to build and maintain community connections.

Reporting to the Clinical Manager, you will provide day-to-day leadership to group facilitators and program staff, support staff coverage, resolve conflicts, and step in to support program delivery when required. You will play a key role in fostering a trauma-informed, inclusive, and client-centered environment, ensuring programs align with organizational standards, best practices, and community needs. A core component of this role is leading and facilitating staff training related to group facilitation, program delivery, and skill development.

www.llgamh.ca

Main Office
25 Front Ave. W
Brockville, ON
K6V 4J2

Delta
18 King St.
Delta, ON
K0E 1G0

Gananoque
23 Mill St.
Gananoque, ON
K7G 2L5

Kemptville
2671 Concession Rd.
Kemptville, ON
K0G 1J0

Prescott
2652 County Rd. 2
Prescott, ON
K0E 1T0

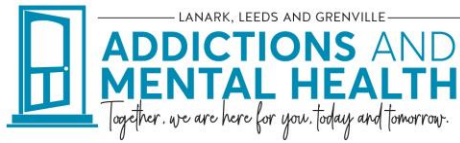
Smiths Falls
179 Elmsley St. N.
Smiths Falls, ON
K7A 2H8

Responsibilities and Duties:

- Provide day-to-day supervision, coaching, and support to groups and programming staff.
- Lead the planning, coordination, and delivery of group-based and structured programming.
- Ensure programs are evidence-informed, trauma-informed, culturally safe and responsive to client needs.
- Facilitate team meetings, program planning sessions and training workshops.
- Lead staff training initiatives to support competency in group facilitation and program delivery.
- Monitor program participation, outcomes, and feedback to support continuous quality improvement.
- Support staff scheduling, coverage, and conflict resolution related to program delivery.
- Step in to facilitate groups or support client care when operationally required.
- Ensure accurate, timely, and complete program documentation and reporting.
- Ensure adherence to organizational policies, ethical standards, and safety protocols.
- Act as a liaison with internal teams and community partners to support integrated programming.
- Build and maintain community connections and generate opportunities for program delivery.
- Attend community events to represent Day and Evening Treatment program.

Qualifications:

- University Degree in a health-related field (e.g., Social Work, Psychology, Nursing, Mental Health and Addictions).
- Minimum 3 years of experience in community mental health or addictions services
- Demonstrated supervisory or leadership experience
- Strong knowledge of group facilitation, psychosocial rehabilitation, trauma-informed care and substance use health.
- Experience developing, delivering or evaluating group-based programming is a strong asset.
- Experience in withdrawal management or residential treatment settings is considered an asset.
- Strong organizational, communication, facilitation, and conflict-resolution skills.
- Experience in staff training, mentoring, or clinical education is a strong asset.



- Valid Ontario Driver's License and access to a reliable vehicle.
- Current CPR and First Aid certification.
- Valid vehicle insurance with a minimum \$2,000,000 liability coverage.
- Ability to work within the Mental Health Act, Occupational Health & Safety Act, Ministry of Health guidelines, and LLGAMH program standards.

Accessibility:

LLGAMH is committed to providing diversity, equity, and accessible employment practices, in compliance with the Accessibility for Ontarians with Disabilities Act. If you have accommodation requests related to your employment, please contact Human Resources.

Posting Date: May 13, 2026

Closing Date: May 19, 2026

www.llgamh.ca

Main Office
25 Front Ave. W
Brockville, ON
K6V 4J2

Delta
18 King St.
Delta, ON
K0E 1G0

Gananoque
23 Mill St.
Gananoque, ON
K7G 2L5

Kemptville
2671 Concession Rd.
Kemptville, ON
K0G 1J0

Prescott
2652 County Rd. 2
Prescott, ON
K0E 1T0

Smiths Falls
179 Elmsley St. N.
Smiths Falls, ON
K7A 2H8